



CARING FOR YOUR DUX BED



CONGRATULATIONS ON
YOUR NEW DUX®



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This folder has been designed to help you get the most from your DUX bed purchase and to keep it looking at its best for many years to come. It incorporates all DUX beds and top pads along with useful information on care for the upholstery and ticking.

If you do not find the information you are looking for, please do not hesitate to contact your nearest DUXIANA store.

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DUX BEDS

Once your DUX bed has been delivered, there may be a period of adjustment while your body adapts to your new mattress. As you relax into the DUX spring system your body will gradually become accustomed to a new and different level of support and comfort.

Comfort is a very subjective matter (as you may have discovered when choosing a bed from our range); therefore it is difficult to estimate how long it will take for each individual to adapt to this new concept. Some customers may require additional time to adjust to the DUX bed as it is not as firm as more traditional mattresses.

In order to protect the sides of your bed from external damage such as staining, it is recommended that you use a base cover or bed skirt.

For the DUX beds which include the Pascal cassettes system, please see the Pascal de Luxe section for further information.

Please note that if you have purchased a DUX bed with elevation abilities and spend a great deal of time sitting in the same position, you may notice that the section of the bed and the top pad compact slightly in that area. We recommend that you adjust the bed to its original flat, sleeping position when not in use.

CLEANING

The woven cotton ticking can be spot cleaned with upholstery cleaner. We recommend that you use a base cover or bed skirt for your bed.



DUX TOP PADS

XUPPORT TOP PAD

The Xupport top pad is made with a center of soft latex, and with an outer layer of deep tufted polyester fiber wadding. It's covered with a woven cotton ticking. To prolong the life of the top pad, we recommend that you turn it regularly both from the head end to the foot end as well as from side to side. We recommend that you replace it every 5-7 years to keep your bed feeling like new.

The Xupport top pad is compatible with all DUX bed bases. When first delivered, the Xupport is slightly smaller than the bed base but will spread within a few months.

CLEANING

The Xupport is not suitable for either washing or dry-cleaning but can be spot-cleaned.



PASCAL DE LUXE TOP PAD

If you have purchased the Pascal de Luxe top pad, the different density spring cassettes within the top pad can be placed according to your choice. The placement of these cassettes should correspond to the ratio of body weight and protruding areas.

The usual recommendation is as follows:

For men soft cassette under the shoulders, medium cassette under the torso and hip area, and firm cassette under the lower legs and feet. This enables the shoulders to sink in and the feet to be raised slightly whilst sleeping, assisting circulation.

For women the combination is very often different. The medium cassette is placed under the shoulders, the slightly softer cassette under the hips, and the firmer cassette under the lower legs and feet.

These are the recommended positions for the cassettes and we would advise you to keep them in this setting to achieve the maximum level of support and comfort. However, body shapes and body weights differ and you may find a different combination more suitable.

CLEANING

The cover, without latex, can be dry cleaned. However as the cover is made of cotton it may shrink up to 6% upon the first clean.





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